



# Order No. 4501961575

Issued on Wed, 06 Sep, 2017  
Created on Wed, 06 Sep, 2017 by Rajani J. Js

**Supplier:**  
Ezone Security Solutions India Pvt.  
No.e-202,2nd Floor  
Bangalore, 10 560042  
India

**Ship To:**  
Accenture Solutions Pvt Ltd  
Divyasree Technopark SEZ, Kundalahalli Village, K. R. Puram Hobli, Bangalore  
East Taluk, Whitefield  
Bangalore, 10 560037  
India

**Bill To:**  
Accenture Solutions Pvt Ltd  
Divyasree Technopark SEZ, Kundalahalli Village, K. R. Puram Hobli, Bangalore  
East Taluk, Whitefield  
Bangalore, 10 560037  
India

**Delivery Contact:**  
Subramani-9620265540

**General Ledger:**  
General Ledger Number: 0000632000  
**Charge Code:**  
Charge Code Number: J0967004

PAN AAACH3235M

Prepared by: Rajani J. Js  
Requested by: Rajani J. Js  
Preparer's Phone Number: 43381469  
Requester's Email: [rajani.j.js@accenture.com](mailto:rajani.j.js@accenture.com)  
Facility: BDC-6  
Supplier's GST TIN: 29AACCP4479P1ZJ  
ACN Place of Supply GST TIN: 29AAACH3235M9Z7  
Plant: IN27

Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
1	Supply of Hose Box Glass Size : 10"x 16"		each	35	Wed, 31 Jan, 2018	285.00 INR	9,975.00 INR
	Supply of Hose Box Glass Size : 10"x 16"						
GST Rate: Line 1 : IGST-0%-SEZ Exempted GST Amount: Line 1 : 0.00 HSN/SAC: 7007							
Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount

2	<b>Supply of Hose Box Glass Size : 10"x 11"</b>		each	30	Wed, 31 Jan, 2018	225.00 INR	6,750.00 INR
---	---	--	------	----	-------------------	------------	--------------

	Supply of Hose Box Glass Size : 10"x 11"						
--	--	--	--	--	--	--	--

GST Rate: Line 2 : IGST-0%-SEZ Exempted  
 GST Amount: Line 2 : 0.00  
 HSN/SAC: 7007

Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
------	-------------	-------------	------	-----	---------	------------	-----------------

3	<b>Supply of Hose Box Glass Size : 5" x 5"</b>		each	25	Wed, 31 Jan, 2018	30.00 INR	750.00 INR
---	--	--	------	----	-------------------	-----------	------------

	Supply of Hose Box Glass Size : 5" x 5"						
--	---	--	--	--	--	--	--

GST Rate: Line 3 : IGST-0%-SEZ Exempted  
 GST Amount: Line 3 : 0.00  
 HSN/SAC: 7007

Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
------	-------------	-------------	------	-----	---------	------------	-----------------

4	<b>Supply of Rubber Hose Beeding</b>		each	100	Wed, 31 Jan, 2018	128.00 INR	12,800.00 INR
---	--------------------------------------	--	------	-----	-------------------	------------	---------------

	Supply of Rubber Hose Beeding						
--	-------------------------------	--	--	--	--	--	--

GST Rate: Line 4 : IGST-0%-SEZ Exempted  
 GST Amount: Line 4 : 0.00  
 HSN/SAC: 4005

Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
------	-------------	-------------	------	-----	---------	------------	-----------------

5	<b>Supply of Hose Box Keys</b>		each	100	Wed, 31 Jan, 2018	90.00 INR	9,000.00 INR
---	--------------------------------	--	------	-----	-------------------	-----------	--------------

	Supply of Hose Box Keys						
--	-------------------------	--	--	--	--	--	--

GST Rate: Line 5 : IGST-0%-SEZ Exempted  
 GST Amount: Line 5 : 0.00  
 HSN/SAC: 3917

Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
6	Removing of Existing damaged Rubber & ...		each	65	Wed, 31 Jan, 2018	120.00 INR	7,800.00 INR
Removing of Existing damaged Rubber & Replacing the same							
GST Rate: Line 6 : IGST-0%-SEZ Exempted GST Amount: Line 6 : 0.00 HSN/SAC: 995479							
Item	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
7	Removing of Existing Rusted 25mm collar, ...		each	2	Wed, 31 Jan, 2018	10,000.00 INR	20,000.00 INR
Removing of Existing Rusted 25mm collar, Removing of Flexible Hose & Replacement of the Same.							
GST Rate: Line 7 : IGST-0%-SEZ Exempted GST Amount: Line 7 : 0.00 HSN/SAC: 995479							
						<b>Total</b>	67,075.00 INR

## Comments

- COMMENT by **Smitha Nanjundappa** on 09/01/2017
  - Prices mentioned above are basic prices and exclusive of taxes
  - Supplies to SEZ is Zero Rated as per Rule 16 (b) of IGST Rules, read with Customs Circular 26/2017 – Customs dated 1st July 2017”
  - In order to execute supplies to SEZ at Zero Rated GST, (goods/services), supplier need to execute a bond or LUT. The supplier also needs to take Bank Guarantee for the bond executed. The process and documentation are to be followed mandatorily to supply to any SEZ within India as per GST Law. (Smitha Nanjundappa, Fri, 01 Sep, 2017)

- COMMENT by **Smitha Nanjundappa** on 09/01/2017
 

Supplier agrees and undertakes that it shall pass on to Accenture immediately, as the case may be, any benefit accruing to it on account of introduction of GST, including but not limited to benefit of reduction in tax cost, availability of input tax credit and reduction in the cost of provision of service/ supplier of goods

Supplier shall raise a Proforma Invoice before shipment of goods or preparation of Tax Invoice. Acceptance to be obtained from Accenture post which Tax Invoice shall generated as per the accepted Proforma Invoice

Seller should ensure to fill up the supply details in GST1 and upload the invoice before last day of the month

- Prices and taxes are as per PO line item description
- Delivery within 3-4 weeks from the date of PO.
- Invoice should be submitted within 5 days from the date of Delivery.
- Payment 45 days from the date of Invoice Submission.
- Warranty: Company warranty as applicable.
- Original Invoice along with acknowledged DC to be submitted to our AP Desk. (Smitha Nanjundappa, Fri, 01 Sep, 2017)

- COMMENT by **Terms and Conditions** on 09/06/2017

**Material:**

Supply of material to be as per samples approved and specification mentioned in the description field of the Purchase Order. Accenture reserves the right to reject the material if they do not meet the criteria laid down.

**Invoice submission:**

The Supplier shall raise invoice on the 'Bill to' address of Accenture as mentioned in the Purchase Order. Invoices should be submitted at any of the following Addresses within 5 working days from the date of delivery of Goods/Services defaulting which the agreed credit term of 45 days from the date of invoice submission would lapse thus the supplier would lose the right to claim for payment within the agreed Credit Term. Invoices submitted for Goods/Services delivered to Accenture against a valid Purchase Order should *mention the Purchase Order Number on the Invoice*.

Attention: Accenture Payment Helpdesk Mumbai  
Accenture Solutions Pvt Ltd  
Plant 3, 'Plant 9, Godrej Boyce Compound',  
Vikhroli (W), Mumbai, Maharashtra 400 079

**Or**

Attention: Accenture Payment Helpdesk Bangalore  
Accenture Solutions Pvt Ltd  
4/1, IBC Knowledge Park,  
Bannerghatta Road, Bangalore - 560 029

**Documents to be submitted with invoice:**

Purchase Order Copy designated Accenture Personnel received from an authorized /  
Delivery Challan which should either have;

- a) Security Inward Seal duly signed by the authorized / designated Accenture Personnel or
- b) Duly acknowledged by the Indenter and carry's a legible signature and date entered by the Indenters confirming receipt of Goods/Services.

**Payment:**

Within 45 days from the date of submission of invoice to the Accounts Payable Desk.

**Penalty Clause:**

- a. Quality & specification of product should match 100% as per PO / approved sample. Any deviation in either quality or specification of the product, the entire lot of products stands rejected. Replacement of defective products to be done within the timeline as agreed with Client.
- b. Any deviation from the scheduled delivery time line will attract a penalty of 5% of the total order value, which will be withheld at the time of making payment. ""Accenture"" means Accenture Solutions Pvt Ltd (registered number 11-120656) having its registered address at Plant 3, Godrej & Boyce Complex, LBS Marg, Vikhroli (West), Mumbai-400079.

""Goods"" means the goods detailed in the Order.

""Intellectual Property Rights"" means all intellectual and industrial property rights anywhere in the world including without limitation, any invention, patent, design or utility model rights, any copyright and trademarks, database rights, topography rights, commercial or confidential information, know how or trade secrets and any other rights of a like nature whether or not registered, and the right to apply for them.

""Order"" means an order, either written or oral requesting the supply of Goods or Services.

""Services"" means the services detailed in the Order.

""Specification"" means the specification of the Goods or Services to be supplied pursuant to an Order detailing the description, function and performance of the Goods or Services.

""Supplier"" means the person or entity to which the Order is addressed.

""Conditions"" means these terms and conditions of purchase.

**1. Order**

1.1 The Order issued by Accenture will set out the Goods or Services required by Accenture, and the Supplier agrees that any Goods or Services supplied under the Order shall be subject to these terms and conditions (Conditions) as set out herein, EXCEPT where Accenture and the Supplier have agreed an Accenture issued agreement specific to the supply of the Goods or Services, in which case the terms of the agreement shall govern the supply of the Goods or Services and shall prevail over these Conditions.

1.2 Subject to Clause 1.1, the parties agree that the Order together with these Conditions includes all of the terms and conditions relating to the supply of Goods or Services specified in the Order to the exclusion of any other terms and conditions relating to such Goods or Services on any other purchase order, confirmation, invoice, payment slip or any other related document, including those documents issued by the Supplier.

1.3 In the event that the Supplier has to design, develop or manufacture goods specified on the Order specifically for Accenture, the Supplier shall submit to Accenture a prototype and/or plans for approval. The Supplier must obtain written confirmation from Accenture that the prototype and/or plans have been accepted and full production of the goods can commence before starting the work. Accenture will not be liable to reimburse any costs incurred by the Supplier prior to receipt of this written confirmation.

**2. Delivery**

2.1 With regard to performance of the Order by the Supplier, time is of the essence. The Goods or Services shall be delivered or performed on the date and at the place specified in the Order.

2.2 Unless expressly agreed otherwise the Goods or Services shall be delivered during Accenture's normal business day. Delivery and any other costs associated with the supply of the Goods or Services shall be at the Supplier's own expense unless otherwise stated in the Order.

2.3 Accenture's signature given on any delivery note or other documentation presented for signature in connection with delivery of the Goods or Services is evidence only of the number of packages received, and not evidence of actual quantity, quality or condition of Goods or Services.

### 3. GST Compliance

a. Supplier confirms that it will take prompt and effective steps to register itself as required under the relevant State Goods and Services Tax (SGST), Integrated Goods and Service Tax (IGST), Union Territory Goods and Service Tax (UTGST) and Central Goods and Service Tax (CGST) statutes (**herein after together referred to as "GST laws"**) so as to enable Accenture as the case may be, to continue to receive services/goods from GST compliant vendors. Supplier will intimate Accenture its GST registration details, including the GST registration number, by way of an e-mail, as soon as it registers itself along with a certified true copy of the Registration Certificate.

b. In the event, Supplier fails to obtain necessary registrations under GST laws and other applicable statutes, Accenture, shall not be liable to pay any amount to the Supplier until the Supplier is registered under the GST laws and provided evidence of the same and Accenture may terminate the Agreement(s) on expiry of 30 days after giving proper notice in writing to rectify the same.

c. Accenture will withhold the payment of GST charged by Supplier with respect to a particular invoice till Supplier fulfills all conditions/requirements under the GST laws to enable Accenture, to take credit of the GST so payable to Accenture including but not limited to:-

I. Provide an invoice as prescribed in terms of applicable rules framed under the GST laws.

II. Making timely payments to the government authorities of the amounts of CGST, SGST, UTGST, IGST and cesses as payable thereon on the particular invoice issued to Accenture;

III. Incorporating necessary details relevant to the particular invoice on the online portal maintained by the Goods and Service Tax Network in accordance with GST laws;

IV. Any other act to enable Accenture to claim credit of CGST, SGST, UTGST, IGST and Cess, as applicable thereon on the particular invoice issued to Accenture, thereon in terms of the applicable GST laws.

d. In case where the place of supply for services is dependent upon the location of the registered person, 'Bill To' address provided by Accenture at the time of issuance of Purchase Order would be treated as 'Location of Recipient' as envisaged under GST legislation and same also should be considered as 'Place of Supply'. The Supplier shall raise invoice on the 'Bill to' address of Accenture as mentioned in the Purchase Order. In case the invoice needs to be addressed to a place other than 'Place of Supply', due approval from Accenture (procurement team) should be taken well in advance. Further, in case of goods, the goods should be delivered at 'Ship To' address mentioned on the Purchase Order and in case 'Ship To' address is different from 'Bill to' address Place of Supply should be determined mutually after due approval from Accenture (procurement team).

e. Supplier agreed and undertakes that it shall pass on to Accenture immediately, as the case may be, any benefit accruing to it on account of introduction of GST, including but not limited to benefit of reduction in tax cost, availability of input tax credit and reduction in the cost of provision of service/ supplier of goods.

f. Where the Supplier has opted for the composition scheme or the tax is payable on reverse charge basis by Accenture, no tax should be charged by the Supplier.

g. In case of any liability or loss incurred by Accenture, on account of any default and/or non-compliance on part of Supplier in terms of the GST laws, Supplier shall be liable to indemnify Accenture to the extent of such loss incurred.

h. Supplier undertakes that it shall extend its full cooperation and shall ensure that it shall make available to Accenture any documentation including but not limited to the tax payment proofs, if required to be submitted by Accenture to the tax authorities under GST laws, such as, at the time of tax assessments

### 3. Specifications, Rejection and Cancellation

3.1 The Goods or Services must conform in all respects with the Specifications. All goods in the Goods or Services must be of sound materials, workmanship and (where you are responsible for this) design, and shall be equal in all respects to relevant samples or patterns provided by or accepted by Accenture. All services shall be performed in a sound manner and be free from all defects including (to the extent that you are responsible for design) defects in design or installation.

3.2 All Goods or Services must pass Accenture's acceptance tests. Accenture shall be entitled to reject all Goods or Services that do not meet the provisions of Clause 3.1. If by the nature of the Goods or Services any defects or any failure to conform with Clause 3.1 does not or would not become apparent (despite the carrying out of any examination) until after use, Accenture may reject the same even after a reasonable period of use.

3.3 Any Goods or Services rejected under Clause 3.2 must at Accenture's request be replaced or re-performed as the case may be by the Supplier at the Supplier's expense. Alternatively, Accenture may elect (at Accenture's option) to cancel the Order pursuant to Clause 9 in respect of the Goods or Services in question and the whole of the remainder of the Goods or Services (if any) covered by the Order. All rejected Goods will be returned to the Supplier at the Supplier's expense.

3.4 The Goods or Services shall be in accordance with any applicable Indian and International standards. The Goods or Services shall comply at the time of delivery or performance with all relevant requirements of all applicable statute, statutory rule or order or other instrument having the force of law.

3.5 Notwithstanding Accenture's rights under Clauses 3.3. Accenture shall be entitled to return any goods to the Supplier for a full refund within 15 days of delivery without incurring any costs or charges whatsoever.

### 3.6 Cancellation

3.6.1 If a party is delayed or prevented from performing its obligations under the Order by circumstances beyond its reasonable control, such

performance shall be suspended and if it cannot be completed within a reasonable time after the due date as specified in the Order, the Order may be cancelled by the other party.

3.6.2 Subject to Clause 3.6.1 Accenture reserves the right to cancel the whole or any part of the Order or any consignment on account thereof if the same is not completed in all respects in accordance with the instructions and Specifications specified in the Order and with the foregoing conditions, in particular with Clauses 2.1, 3.1, and 3.4, compliance with which by the Supplier is of the essence. If Accenture cancels the whole or any part of a Order or consignment it shall only be obliged to pay the Supplier in relation to such items of the Order or consignment that have been expressly accepted by it. In the event of Accenture cancelling the Order as to all or any of the goods and/or the services covered thereby, Accenture shall be entitled to purchase from a third party a like quantity of Goods or Services of similar description and quality and in that event the Supplier shall be liable to reimburse to Accenture on demand all additional expenditure incurred by Accenture in connection with Accenture's said cancellation including any increase in price over that stated on the Order.

#### **4. Inspection**

4.1 The Supplier shall permit Accenture access to its premises at any reasonable time in order to inspect the Goods or Services in the course of manufacture, provision or storage. If, as a result of such inspection, Accenture is not satisfied that the Goods or Services will comply with the Order, it shall notify the Supplier in writing and the Supplier shall, as soon as possible, take all necessary steps to ensure compliance. An inspection or notification by Accenture shall not relieve the Supplier of its obligations under the Order.

#### **5. Property and Risk**

5.1 Property and risk in goods shall pass to Accenture when they are delivered in accordance with Clause 3. Such passing of property and risk shall be without prejudice to any right of rejection arising under these Conditions.

#### **6. Fees and Payment**

6.1 Fees and the currency shall be as specified in the Order.

6.2 No increase in Fees shall be made or accepted unless agreed in writing by Accenture.

6.3 The Supplier shall submit an invoice once the Goods or Services have been delivered. Accenture shall pay the Supplier within 45 days of receipt of a correct and duly submitted invoice.

6.4 In consideration of the supply of goods or Services Accenture shall pay to the Supplier fees in the amounts and at the rates set out in the relevant Project Letter/Order (plus taxes if applicable). Fees shall accrue monthly and the Supplier shall submit one invoice monthly in arrears to Accenture in respect of such fees and taxes if applicable. The Supplier shall include with the invoices supporting information. Accenture shall not account to the Supplier for any fees save on receipt of such invoices and supporting documentation.

6.5 Accenture reserves the right to withhold payment against any invoice which is not submitted in accordance with the terms as specifies herein or which covers or purports to relate to the Goods/Services or any part thereof which have not been provided in accordance with this Conditions and shall forthwith notify the Supplier accordingly in writing.

#### **7. Intellectual Property Rights**

7.1 The Supplier warrants that neither the sale nor use of goods nor the performance of its services will infringe any Indian or foreign copyright, patent, trademark, registered design or any other Intellectual Property Rights whether or not similar to any of the foregoing.

7.2 The Supplier shall indemnify Accenture from all actions, costs, claims, demands, expenses and liabilities whatsoever resulting from any actual or alleged infringement as set out in Clause 7.1 and the Supplier shall defend or (at Accenture's option) assist in the defense of any proceedings which may be brought in that connection.

7.3 In the event of such claim or action, the Supplier shall forthwith do all things and take such action (including procuring any required licenses, consents or authorizations or modifying or replacing any infringing item) without charge to Accenture as shall be necessary to prevent or remedy (without detracting from the overall functions or performance) any infringement, provided that the Supplier shall not act in any way which shall prejudice the Intellectual Property Rights of Accenture; the Supplier shall at all times act in such a way as to minimize interruption and disruption to the operation of Accenture's business.

7.4 The Intellectual Property Rights in all works of authorship created by the Supplier in the course of execution of services ("Project Materials") shall vest immediately and exclusively in Accenture. In the event that the Supplier requests and Accenture grants written consent such that the Intellectual Property Rights for specific Project Materials are not assigned to Accenture, the Supplier hereby grants to Accenture and its affiliates an irrevocable royalty free license to use, copy or modify the Project Materials with a right to sub-license those Project Materials to third parties for the purposes intended by Accenture and notified to the Supplier from time to time. Service Provider will take all necessary steps to assign, and (if required by Accenture) will procure that the Service Provider and Service Provider Personnel will assign, such Intellectual Property to Accenture. In respect of materials the intellectual property rights in which were vested in the Service Provider prior to the provision of the Services in question ("Pre-existing Materials"), the Service Provider hereby grants to Accenture and its affiliates a perpetual world-wide royalty free license to use, copy or modify the Pre-existing Materials with a right to sub-license them to third parties for the purposes intended by Accenture and notified to the Service Provider from time to time. The Service Provider shall ensure that all materials supplied in the course of providing the Services the intellectual property rights in which are vested in a third party, ("Third Party Materials") are clearly attributed and designated as Third Party Materials at the time of supply.

Where applicable, the Service Provider hereby waives all moral rights (as defined in the Copyright Designs and Patents Act 1988 (as amended) or equivalent legislation in other jurisdictions) in the deliverables supplied hereunder and agrees that it has obtained all waivers of moral rights and consents from any employee, agent, sub-contractor or other third party necessary to comply with its obligations hereunder.

7.5 Any drawings, specifications, data, documents, and other information provided by Accenture to the Supplier in connection with the Order and all Intellectual Property Rights therein shall remain the property of Accenture and the Supplier shall at all times keep confidential all such information and return it to Accenture on demand or upon completion of the Order

#### **8. Provision of Services under this Conditions:**

8.1 The Service Provider warrants and undertakes that:

(i) the personnel performing the services shall at all times be either contractors or employees of the Service Provider and that nothing in this Agreement shall create an employment relationship between any employee or contractor of the Service Provider and Accenture or its affiliates, employees, agents and clients; and

(ii) it shall comply with all of its obligations under any relevant Indian employment legislation in respect of any personnel performing the services, including obtaining all necessary licenses and paying all wages, taxes, contributions, subscriptions, premiums and fees in respect of its employment of personnel including without limitation as stipulated by the Contract Labour (Regulation and Abolition) Act, 1970, the Shops and Commercial Establishments Act, the Employees Provident Funds and Miscellaneous Act, 1952, the Employees State Insurance Act 1948, the Workmen's Compensation Act, 1923, the Payment of Gratuity Act, the Payment of Wages Act, 1936, the Payment of Bonus Act 1965, the Minimum Wages Act 1948, Maternity Benefit Act 1961 etc. and all amendments to the above mentioned Acts, and the Service Provider agrees that it shall indemnify and hold Accenture, its affiliates, employees, agents and clients harmless from and against all liabilities, obligations, proceedings, Court or Tribunal Orders, fines and penalties, damages, expenses, costs (including reasonable legal costs) claims and demands arising from any claim by any personnel performing the services in respect of the obligations pursuant to sub-clauses (i) and/or (ii) above.

(iii) The Service Provider alone will be entitled to dictate to Service Provider Employees in matters relating to the provision of the Services, without any interference or intervention whatsoever of Accenture. Accenture will not have any relation with the employees of the Service Provider and neither Accenture nor any of its officials will supervise or dictate to the Service Provider Employees about the manner of execution/accomplishment of the Services.

(iv) Supplier/Service Provider, its employees and agents represents and warrants that it is aware of, understands, has complied with, and will comply at all times with all applicable laws and regulations of any jurisdiction in which the Service Provider acts, all applicable U.S. and foreign anti-corruption laws, including without limitation the U.S. Foreign Corrupt Practices Act ("FCPA"), U.K. Bribery Act and all other antibribery laws (all of the foregoing referred to as the "Anti-Corruption Laws"). Service Provider will provide to its employees and agents assigned to work for Accenture hereunder the summary of the requirements of the Anti-Corruption Laws and Accenture's antibribery policy. 8.2 These Conditions together with a letter specifying the arrangements for services to be provided to Accenture (the "Project Letter/SOW") signed on behalf of the Supplier/Service Provider (together referred to as the "Agreement") govern the provision of supply of goods or services by the Supplier/Service Provider. For ease of expression, the Supplier/Service Provider to whom the Project Letter/SOW is addressed is referred to as the "Service Provider", the services detailed in an Project Letter/SOW to be provided to Accenture are referred to as "the Services." "Accenture's Representative" refers to the named individual in a Project Letter/SOW who on Accenture's behalf is supervising the delivery of the Services. The "Service Provider's Representative(s)" refers to the employees, agents, sub-contractors or other third parties provided by the Service Provider to deliver the goods or services to Accenture. "Project Materials" means all works of authorship of the Service Provider's Representative(s) supplied in the course of providing the Services.

## **9 . Service Provider's Undertakings**

9.1 The Service Provider warrants and undertakes to Accenture that:

- (i) it has the necessary skill and expertise to provide the Services on the terms set out in the Agreement;
- (ii) the Project Materials will be original works of authorship and the use or possession thereof by Accenture or the Service Provider will not subject Accenture or the Service Provider to any claim for infringement of any intellectual property rights of any third party;
- (iii) the Services will be provided in a timely and professional manner and in accordance with the time schedules stipulated in the Project Letter/SOW, will conform to the standards generally observed in the industry for similar services and will be provided with the level of skill and care expected of an experienced provider in the Service Provider's line of work;
- (iv) it shall not remove the person or persons named in the Project Letter/SOW as the Service Providers Representative(s), or identified as performing the Services, without the prior written approval of Accenture (such approval not to be unreasonably withheld or delayed) unless such persons leave the employment of the Service Provider or become incapable of performing the Services.
- (v) no announcement or publicity concerning this Agreement or any matter ancillary thereto shall be made by the Service Provider without the prior written consent of Accenture;
- (vi) neither the Service Provider nor any Service Provider's Representative(s) shall create any obligation, express or implied, or make any representation, on behalf of Accenture (or any client of Accenture) except as may be expressly authorized from time to time by Accenture and then only to the extent of such authorization.

9.2 The Service Provider represents and warrants that the provision of Services under this Agreement shall not be delayed, interrupted, degraded or otherwise adversely affected by the failure of any technology used by the Service Provider or by any of its Service Providers, sub-contractors, service providers or business partners.

9.3 The Service Provider shall comply with all applicable laws and regulations applicable for the performance of the obligations under the terms of this agreement;

## **10. Indemnity and Insurances**

10.1 The Service Provider shall indemnify Accenture and keep Accenture fully and effectively indemnified against any and all losses, claims, damages, costs, charges, expenses, liabilities, demands, proceedings and actions which Accenture may sustain or incur or which may be brought or established against it by any person and which in any case arise out of or in relation to or by reason of:

- (i) the negligence, recklessness or willful misconduct of the Service Provider, or of employees, agents or sub-contractors of the Service Provider in the provision of the Services;
- (ii) the breach of the Agreement or any of its terms;
- (iii) any unauthorized act or omission by the Service Provider or the Service Provider's Representative(s);
- (iv) the finding, by any competent authority, of an employment relationship between Accenture and any Service Provider Representative;
- (v) failure to comply with the applicable laws and regulations;
- (vi) any breach by the Supplier / Service Provider of these Conditions/Project Letter/ SOW or of any terms and obligations implied by any statute or statutory provision relevant to supply of Goods or Services;
- (vii) any and all claims, losses, or damages arising from or related to breach of Section 8.1(iv)and/or termination for such breach under Section 17.4.

10.2 The Service Provider shall have in force and maintain at its own cost such policy or policies of insurance with a reputable insurer authorized to act as such which provides adequate insurance cover in respect of the provision of the Services to Accenture.

## **11 . Insolvency**

11.1 If the Service Provider /Supplier :

- go into liquidation (not being a member's winding up for the purpose of reconstruction or amalgamation), or if a receiver is appointed, or an encumbrance takes possession of any of its assets, or an administration order is made, or equivalent in other jurisdictions, or Accenture reasonably apprehends any of the foregoing and notifies the Service Provider/Supplier accordingly,

Accenture shall be at liberty:

(i) to cancel any Project Letter/ SOW to which these Conditions apply summarily by notice in writing without compensation to the Service Provider; and

(ii) at Accenture's sole discretion, to give any such receiver or liquidator or any other person the option of carrying out the Project Letter/SOW; and

(iii) to set off any payments due in respect of any Project Letter/SOW against sums due from the Supplier/Service Provider to Accenture.

## 12. Confidential Information

12.1 The Service Provider /Supplier shall not use, and shall procure that the Supplier/Service Provider's Representatives shall not, use or divulge or communicate to any person (other than to those whose province it is to know the same or with the authority of Accenture):

(i) any of the confidential information concerning the clients, customers, business, accounts, finance or contractual arrangements or other dealings, transactions or affairs of Accenture and its affiliates of which the Service Provider or its Representatives become aware in the course of providing the Services;

(ii) any information concerning any work the subject of a Project Letter/SOW;

(iii) the deliverables or the substances of any report, recommendation, advice or test made, given or undertaken by the Supplier/Service Provider in connection with his duties hereunder;

(iv) any information, photography or other materials, for reasons of publicity or promoting the Supplier/Service Provider, unless written consent has been granted by Accenture's Representative and the Supplier/Service Provider shall indemnify Accenture against the unauthorized publication or disclosure of any such information, materials or documents.

12.2 The provisions of this Clause 12 shall survive the termination of this Agreement but the restrictions contained in sub-clause 12.1 shall cease to apply to any information which may come into the public domain otherwise than through the unauthorized disclosure by the Supplier/ Service Provider or anyone on his behalf.

## 13. Non-Solicitation

13.1 During the term of this PO/Project Letter/SOW and for a period of (12) twelve months after termination, the Supplier/Service Provider shall not on its own account or in connection with any other person, firm or company:

(i) canvass or solicit for employment or engagement any Accenture personnel; or

(ii) recommend any Accenture personnel to anyone that might result in an approach to Accenture personnel to leave employment or engagement with Accenture.

## 14. Limitation

14.1 Accenture will not be liable whether in contract, tort (including negligence) or otherwise for any loss of production, loss of profits or of contracts, loss of business or of revenues, loss of operation time, loss of goodwill or reputation of the Supplier/Service Provider or any person acting on behalf of the Supplier/Service Provider, whether caused directly or indirectly, or for any indirect, incidental, punitive or consequential loss, damage, cost or expenses whatsoever.

14.2 Accenture's total aggregate liability under or in connection with the Project Letter/SOW (whether in contract, tort (including negligence) or otherwise) shall not exceed in aggregate the total fees paid by Accenture during the preceding three (3) months to which the claim relates or half times the total amount due from Accenture for the supply of goods whichever is lower.

## 15. Dispute resolution

15.1 The parties shall attempt to amicably settle all disputes concerning this Agreement and the obligations thereunder (the ""Dispute""). Either party may give written notice of dispute to the other party within ten (10) days of the occurrence of the event which gives rise to such dispute or such event came to the notice of either party.

15.2 Both parties shall nominate one person, to attempt amicable settlement of the Dispute, within five (5) days of notice under clause 15.1 and such attempt will commence immediately.

15.3 If any Dispute arising between the parties is not amicably settled within ten (10) days of commencement of attempts to settle the same, the parties shall be entitled to seek resolution of the dispute by way of arbitral proceedings. The arbitration proceedings shall be conducted in accordance with the Arbitration and Conciliation Act, 1996 and the rules framed there under. Each Party shall appoint one arbitrator and the arbitrators appointed by the Parties shall appoint a third arbitrator who shall act as the umpire of the arbitral tribunal. The arbitration proceedings shall be conducted in Bangalore, India.

## 16. Independent Contractor Status

16.1 The Service Provider is engaged as an independent contractor. Nothing in this Agreement will be deemed or construed to create a joint venture, partnership, agency or employment relationship between Accenture and the Service Provider or the Service Provider's representative(s), for any purpose, including but not limited to withholding for the purposes of social security, income tax or entitlement to vacation, insurance, retirement or other employee benefits.

## 17. Term and Termination

17.1 These Conditions shall be effective as of date of this PO and shall continue until the completion of delivery of goods/services, unless the term hereof is extended pursuant to express written agreement of the parties.

17.2 Accenture may terminate the **Project Letter/SOW** subject to serving a minimum 30 days notice in writing. The Service Provider may terminate the Project / this Agreement subject to serving a minimum of 180 days notice in writing to Accenture, prior to the intended date of termination, and shall provide all Services and all deliverables, co-operation and termination assistance as may reasonably be requested by



Accenture during the period between serving notice and the termination date.

17.3 If the Service Provider/Supplier commits or allows to be committed any breach of these Conditions/ Project Letter/SOW and does not remedy such breach within 14 (fourteen) days after written notice from Accenture requiring such remedy then Accenture may by written notice to the Service Provider/Supplier terminate the Project Letter/SOW/Conditions.

17.4 The exercise of any of the rights granted to Accenture under this Clause 17 shall not prejudice or affect any right of action or remedy which has or shall accrue to Accenture thereafter.

17.4 In the event of a breach of any of the representations, warranties, or covenants in compliance with Section 8.1 (iv) above, Accenture may, in its sole discretion and in addition to any other remedies it may have under law or this Agreement, terminate this Agreement/Conditions/Project Letter/SOW immediately. Any claims for payment by Service Provider with regard to a transaction for which such breach has occurred, including claims for services previously performed, shall be automatically terminated and cancelled and all payments previously paid shall be refunded to Accenture by Supplier/Service Provider.

## **18 . General**

18.1 Where any Project Letter/SOW requires Services to be provided on Accenture's premises the Service Provider and its employees, agents and sub-contractors shall observe all statutory rules and regulations and all of Accenture's rules and regulations drawn to the Service Provider's notice. All personnel working on Accenture's premises shall report to Accenture's reception before commencing work when drawn to the Service Provider's notice.

18.2 Service Provider shall not assign or transfer or purport to assign or transfer to any other person any of its right or sub-contract any of its obligations under this Agreement without the prior written consent of Accenture.

18.3 Neither party will be liable for any delay in performing or failure to perform their obligations if such failure or delay is as a result of causes outside the reasonable control of the responsible party. For avoidance of doubt, outside reasonable control would mean any riot, war, natural calamities like floods, earthquakes, fire, volcanic eruptions, epidemics, national emergency, interference by any government or governmental agency, embargo, seizure, or enactment or abolition of any law, statute, ordinance, rule, or regulation (a ""Force Majeure Event""). In the event that either Party is unable to perform any of its obligations under the PO because of a Force Majeure Event, the Party who has been so affected shall immediately give written notice to the other Party and shall initiate reasonable action to resume performance.

18.4 Any notice required or permitted to be given by either party to the other shall be in writing addressed to that other party at its registered office or principal place of business or such other address as may at the relevant time, have been notified pursuant to this provision to the party giving the notice. Such notice shall be effected either a) personally, in which case service shall be deemed effective on delivery; or b) by pre-paid recorded delivery post, in which case service will be deemed effective on the day after posting.

18.6 No waiver by Accenture of any breach of the contract by the Service Provider shall be considered as a waiver of any subsequent breach of the same or any other provision.

18.7 If any provision of these Conditions or of any Project Letter/SOW is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions and the remainder of the provision in question shall not be affected thereby.

18.8 These Conditions and the Project Letter/SOW made hereunder shall constitute the entire agreement between the parties relating to its subject matter, and shall supersede all prior agreements, negotiations, representations, (except fraudulent representations) and proposals (written and oral) relating to its subject matter. In the event Accenture enters into a detail agreement with the Service Provider/Supplier and the terms and conditions which conflicts or is inconsistent with these Conditions or with the Project Letter/SOW then the terms and conditions of the detail agreement shall prevail. All provisions of this Conditions/Project Letter/SOW which are by their nature intended to survive the expiration or termination shall survive such expiration or termination.

18.9 All aspects relating to the Conditions shall be subject to and interpreted in accordance with the laws of India.

18.10 Service Provider shall provide to Accenture, its internal and external auditors, inspectors, regulators and other representatives that Accenture may designate from time to time, access at reasonable hours to Service Provider records and other pertinent information, all to the extent relevant to the performance of Service Provider obligations under this Agreement including all charges made and services performed by Service Provider pursuant to this Agreement and payments (whether in kind or in cash) made by Service Provider for or on behalf of Accenture. Service Provider will cooperate as is necessary in such audits and will provide all necessary books and records to establish such compliance. Service Provider shall provide assistance reasonably requested by Accenture or its designee in conducting any such audit and shall make requested employee/s, records and information available until three years after the last payment is made by Accenture under this PO.

## **19. CODE OF BUSINESS ETHICS**

Accenture is committed to conducting its business free from unlawful, unethical or fraudulent activity. Service Provider are expected to act in a manner consistent with the ethical and professional standards of Accenture as described in the Accenture Supplier Standards of Conduct, including prompt reporting of unlawful, fraudulent or unethical conduct. A copy of the Supplier Standards of Conduct can be found at <https://www.accenture.com/us-en/company-ethics-code>. Accenture has established reporting mechanisms and prohibits retaliation or other adverse action for reporting violations of these standards. To report a serious concern, please call the Accenture Business Ethics Line at +1 312 737 8262, or in India at +1 888 276 6226 with access code: 000-117, available 24 hours a day, seven days a week (you can reverse the charges). You should use the Ethics Line only to make a good faith claim. Accenture takes all allegations seriously.

## **21. Data Privacy**

The Service Provider / Supplier shall, and shall ensure that the Service Provider's / Supplier Representatives shall, comply with all applicable Data Privacy Laws in relation to its (if any) access to and Processing of Accenture Personal Data.

For the purposes of this clause:

**"Accenture Personal Data"** means Personal Data owned, licensed, or otherwise controlled by Accenture (including data maintained by Accenture on behalf of an Accenture Client), but does not include Personal Data relating to Accenture personnel that is obtained by Software Service Provider in the ordinary course of maintaining its business relationship with Accenture;

**"Personal Data"** means any information relating to an identified or identifiable natural person

**"Process"** means any operation or set of operations which is performed upon Personal Data, whether or not by automatic means, such as collection, recording, organisation, storage, adaptation or alteration, access to, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction; "Processes" and "Processing" shall be construed accordingly.

- Doing business with Accenture guidelines: To help us to ensure timely payment of your invoices, a supplier's guide to invoicing Accenture is available on: [<http://www.accenture.com/us-en/company/governance/Pages/suppliers-guide.aspx>]

*This supplier's guide includes information about:*

- Establishing and Maintaining Your Accenture Supplier Profile*
- Preparing Invoices for Accenture*
- Submitting Invoices to Accenture*

(Rajani J. Js, Wed, 06 Sep, 2017)

- COMMENT by **VAT/GST Registration Info** on *09/06/2017*  
Please contact procurement manager for further details in regard to the VAT/GST Identification Number. (Rajani J. Js, Wed, 06 Sep, 2017)
- COMMENT by **Invoice-To Address** on *09/06/2017*  
Please contact procurement manager for further details in regard to correspondence information. (Rajani J. Js, Wed, 06 Sep, 2017)